



PARTICLES
PLUS

RMA - Service & Calibration Request Form

This document MUST accompany your instrument

Contact Name _____
Company _____
Billing Address _____
City/State/Zip _____
Country _____
Email _____
Phone _____

RMA number (please call for RMA)

Return Ship to Address

Company _____
Ship to Address _____
City/State/Zip _____

Please state if these instruments have been exposed to any hazardous, radioactive or biological agents: Yes ___ No ___ If yes, please state exposure:

Brand and Model of Equipment

Serial Number

CUSTOMER AGREES TO A \$150.00 DIAGNOSTIC FEE IF INSTRUMENTS RETURNED FOR CALIBRATION OR SERVICE REPAIR IS RECEIVED BY AIRY TECHNOLOGY AND FOUND NOT FUNCTIONING OR THE UNIT IS UNABLE TO BE CALIBRATED.

Service Requested (specify calibration, etc.)

Calibration _____

Service (\$150.00 Diagnostic Fee Applies) _____

If requesting Expedited Service, shipping box must be marked "EXPEDITE" on 3 sides of box

Options:

For As-Found Data (additional US \$150.00)

For Expedited Service (additional US \$150.00)

Temp/RH (additional US \$200.00)

Please state any known issues for service, repair or special instructions:

Shipping Method

Prepay and Add (UPS ONLY) Type of Service (Next Day, 2nd Day, Ground) _____

Freight Collect Carrier _____ Acct.# _____ Type of Service _____

\$25.00 REPACKAGING FEE APPLIES TO ANY SHIPMENT RECEIVED WITH PACKAGING PEANUTS, PAPER SHREDS OR THE BOX IS DAMAGED TO THE POINT THE INSTRUMENT CANNOT BE SAFELY RETURNED TO THE CUSTOMER.

Payment Information: ALL CHARGES ARE PREPAID UPON COMPLETION OF SERVICE VISA MASTERCARD AMEX
PURCHASE ORDERS ARE NOT ACCEPTED FOR ANY SERVICE/CALIBRATION WORK LESS THAN \$1,000.00

Credit Card Number _____ Expiration Date _____

Name as it appears on the card _____

Signature _____ Date _____

Please substitute credit card number with contact and phone number of person responsible for payment if card number not provided here.
By filling out this form and submitting instrument for service customer agrees to these terms. <http://particlesplus.com/termsandconditions/>

Ship your return to:
Particles Plus, Inc.
31 Tosca Drive
Stoughton, MA 02072 USA
Phone: +1-781-341-6898

IMPORTANT NOTICE: CUSTOMER MUST SAVE ALL RECORDED DATA, LOCATIONS & RECIPES, AND USER SETTINGS, AS THEY CAN BE ERASED DURING SERVICE AND/OR CALIBRATION. PLEASE CONSULT YOUR USER MANUAL FOR INSTRUCTIONS.